

## **TOUR TO SOUTH AMERICA**

### **31<sup>ST</sup> OCTOBER - 22<sup>ND</sup> NOVEMBER 2024**

Take the tour of a lifetime to the continent of South America, where your programme includes the iconic sites and agriculture of the four largest countries on the continent - Brazil, Argentina, Chile and Peru.

In Rio de Janeiro, enjoy Christ the Redeemer, Botanical Gardens and Lapa Staircase, Copacabana Beach and Sugarloaf Mountain. Depart to the beautiful Iguazu Falls, seen from both Brazil and Argentina sides of the border. In Buenos Aires, the 'Home of Tango', tour the city and enjoy an evening of Tango, visit the incredible MAG, Mercado Agrogandero Livestock Market, a replacement for the famous Liniers Market, providing a dedicated 4.5ha roofed building capable of supporting 11,000 head of stock in the sales area and the Pampas Region. In Santiago, the capital of Chile, nestled in a valley and surrounded by the snow capped Andes Mountains, experience the gentle culture, culinary highlights and historical architecture of the country before departing to Peru.

Flying into Cusco one of the great cities of the Inca ruler Pachacutec, stay in the Sacred Valley and visit the magical UNESCO World Heritage Site of Machu Picchu for a tour of this magnificent and beautifully intact Inca city with stunning views of the surrounding mountains, through which the Inca Trail runs. Guided tour of the city and see the irrigated terraces used to grow the food for the population.

Finally, cross the top of the Andes Mountain Range from Cusco to Puno, access point for the great Lake Titicaca. Passing through the highest point in this part of Andes witness the wilderness and the alpaca and llama herds. At Lake Titicaca visit the floating island community of the Uros and one of the island's tribal communities that live isolated from the rest of the world.

Through this amazing itinerary, we will show you a range of high quality farming operations from countries that produce farming surpluses enjoyed around the world through exports, including beef, cereals, soybean, fruit & nuts, vineyards and wine production, alpaca, llama, goats, cocoa bean and coffee, fruit and vegetable markets and livestock auctions. Enjoy ranch BBQs as well as a range of excellent meals in local restaurants and hotels.

There is also an option to extend with a 3 night stay at a floating hotel on the Amazon River to complete the full South American experience.



## TOUR ITINERARY

### Day 1 Thursday 31st October

(Meal in Flight)

Make your own way to London Heathrow airport and depart on an evening flight to Rio De Janeiro, Brazil.

### Day 2 Friday 1st November (--D)

Arrive early morning. Meet your Brazilian tour guide and transfer by coach to your hotel located close to Copacabana. Check in for a 2 night stay. Spend the day at leisure recovering from the journey. Visit the iconic beach to relax, people watch and visit one of the many shops, bars and restaurants that line the beach. Take a stroll to your evening dinner venue, Fogo de Chão – Botafogo, one of the most famous steakhouses in Brazil offering a stunning view of Sugarloaf Mountain. Return to hotel for overnight.



### Day 3 Saturday 2nd November

(BL-)

Breakfast. Morning visit to Corcovado – Christ The Redeemer Statue, followed by a city tour. Christ the Redeemer is a colossal statue of Jesus Christ at the summit of Mount Corcovado. Enjoy the stunning 360-degree view of the city before transferring on the Corcovado Train that passes through the Tijuca Forest. The city tour includes the Santa Teresa neighbourhood, one of the most bohemian areas of Rio with its colonial architecture and picturesque streets filled with art and culture, the Cathedral, Botanic Garden and the Lapa Staircase. Lunch will be a typical Brazilian meal of 'feijoada'. Rest of the afternoon at leisure. Dinner under own arrangements and overnight.

### Day 4 Sunday 3rd November

(BLD)



Breakfast and check-out. Visit Sugarloaf Mountain, sitting on a peninsular on the edge of the city. Made up of two peaks, Morro da Urca and Morro Pão de Açúcar, you can enjoy the magnificent views across the city and transit between the two peaks by cable car. Early lunch in a local restaurant and transfer to the airport and fly to Foz do Iguaçu. Meet your local guide and transfer to your hotel to check in for a 2 night stay. Dinner in the hotel and overnight.

### Day 5 Monday 4th November

(BLD)

Breakfast. Spend the day visiting farming operations in the Cascavel region including visit to cereals, soybean and livestock. Lunch included. Return to the hotel for dinner and overnight.

### Day 6 Tuesday 5th November

(BLD)

Breakfast and check out. Transit by coach to Foz do Iguaçu, the home of the great Falls on the Brazil side of the border. Make two further farm visits en-route to your destination. Lunch en-route included. Arrive late afternoon and check in. Dinner in the hotel and overnight.

### Day 7 Wednesday 6th November

(BLD)



Breakfast. Transfer by coach to the National Park Iguassu Falls. Enjoy this magnificent waterfall by sight and sound. Lunch in the National Park area and then enjoy a Macuco Safari – the boat ride close to the falls. Divided into three stages: Jungle, Trail and Boat. It all starts with a 2 km ride through the jungle of Iguassu National Park. Then, bilingual guides lead a 600-meter walk through the forest, providing information and curiosities about the local fauna and flora. Before taking the

electric tram to the Iguazu River pier. Finally, the third stage is the twin-engine Macuco Safari boat experience that takes you up close to the falls. Return to the hotel for dinner and overnight.

### Day 8 Thursday 7th November

(BLD)

Breakfast. Today you will visit the Itaipu Dam for ‘The Panoramic Tour’, which starts at the visitor centre with a movie shown in a theatre that tells the story of the construction of the dam, after which visitors are transferred to two observation viewpoints providing different aspects of construction and finishes with crossing the dam enjoying views of Itaipu Lake. Return to the hotel for lunch and afternoon at leisure to relax and enjoy the hotel facilities or explore the local town. In the evening, enjoy a typical dinner and show at Rafai. The Latin American show takes a journey through the culture and folklore of nine Latin American countries. Return to the hotel for overnight.

### Day 9 Friday 8th November

(BL-)

Breakfast and check-out. Depart by coach crossing the border to the Argentina side of the falls. The largest portion of the falls is on the Argentinian side of the border. Enjoy a 3 hour tour including a stop for lunch. Late afternoon transfer to the airport for a flight to Buenos Aires. After landing in Argentina, meet your local guide and transfer by coach to the hotel. Check in for a 4 night stay. Dinner under own arrangements and overnight.

### Day 10 Saturday 9th November

(BL-)

Breakfast. Depart to the Pampas region to visit a beef operation. This property has about 1300 breeding cows as part of a total stock of 3300 purebred Red and Black Angus animals, the largest purebred grazing Angus foundation stock in Argentina that uses a genetic gene bank to ensure herd longevity. The ranch also grows soybeans and other legumes in rotation with grass crops including corn, and wheat for livestock forage. Enjoy lunch on the farm. Return to the hotel with dinner under own arrangements and overnight.



### Day 11 Sunday 10th November

(B-D)

Breakfast. Departure for a guided tour of Buenos Aires city including the Plaza de la Republica, the Obelisk, the famous Colon Opera House and the cathedral. Return to the hotel to relax and freshen up. Lunch under own arrangements. Early evening transfer to La Ventana Tango Show, located in the “the neighbourhood of tango”. Enjoy a meal of local cuisine including beefsteaks, served with excellent wines, followed by the passion and charm of tango performances. The setting for the show includes a large orchestra and the show is delivered as it would have been in 1940’s Buenos Aires. Return to the hotel and overnight.

### Day 12 Monday 11th November

(BL-)

Breakfast. Depart to the Pampas for a second time. This time visit a ranch that has been in the same family since 1860. The 3,000 acre operation runs cattle and a horse breeding operation. It has diversified into a visitor attraction with on-site accommodation available to guests. On arrival enjoy a welcome drink with 'empanadas' (meat pastries) that will be served at the 'pulpería'. Meet the gauchos and learn more about the ranching business. Enjoy a traditional gaucho bbq lunch, after which there will be traditional music, dancing and tango show and finally some gaucho riding skill demonstrations. You may even have the opportunity to participate in the riding part of the activity. Finally, there will be a tour of the ranch by traditional carts and a snack before returning to Buenos Aires. Dinner under own arrangements and overnight.

### Day 13 Tuesday 12th November

(B--)



Breakfast. Early departure for visiting MAG, Mercado Agroganadero, the new cattle livestock market facility located in Cañuelas city. The MAG has a total of 110 hectares with 30 hectares for the market and 80 hectares for the Agri-Commercial activities which aims to bring together companies engaged from across the whole spectrum of livestock business. The main stock storage area, capable of managing 11,000 head, offers a 4.5 hectares roof designed to reduce the heat stress during hot days and rainwater is recycled for stock use. Lunch under own arrangements. Return to Buenos Aires and transfer to the

airport for your flight to Santiago, Chile. Meet your local guide and transfer to Viña del Mar, a 90 minute drive from the capital. Check in to your beachside hotel for a 4 night stay. Dinner under own arrangements and overnight.

### Day 14 Wednesday 13th November

(BL-)

Breakfast. Depart to a farm sitting at the foot of the Andes Mountains that has been breeding alpacas since the 1980s and exports males to Europe. From the 1,000 head, the business produces yarn, fibres and makes clothing for both national and international markets. Lunch at a local restaurant and then depart to an avocado and fruit farm before returning back to Viña. Dinner under arrangements and overnight

### Day 15 Thursday 14th November

(BL-)

Breakfast. Depart to the Casablanca Valley to visit a goat cheese producer running 400 head of goats, and then visit a winery for a tour and wine tasting, lunch included. Return to the hotel. Dinner under own arrangements and overnight.

### Day 16 Friday 15th November

(BL-)

Breakfast. Depart for a visit to a large bee operation, where they both operate hives and manufacture equipment and food for bee keepers. This is a unique start up operation in Chile and they are growing the business. Lunch included. Enjoy a city tour of Valparaiso, bohemian neighbouring city, before taking a scenic drive along the stunning coastal road and enjoying a short walking tour on the hills. Return to hotel. Dinner under own arrangements and overnight.



### Day 17 Saturday 16th November

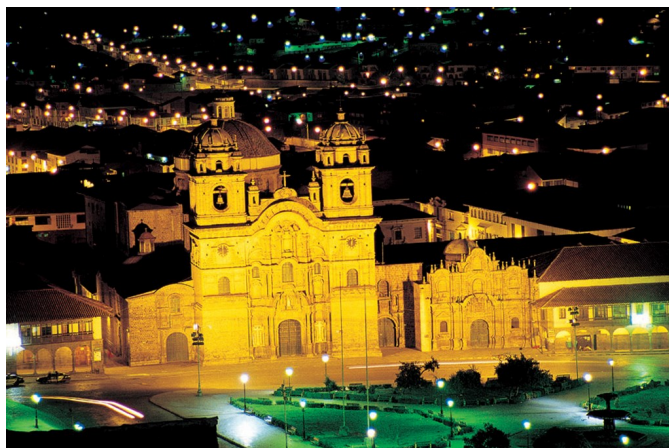
(B-D)

Breakfast and check out. Depart to the local farmers' market in Viña del Mar. Held every Wednesday and Saturday and covering an area of 2 blocks, the wide range of fruit and vegetables on display make a vivid colour wheel. Time allowing, walk to the local harbour to see the fish market. In addition to the fish on display, you will see huge sea lions, seagulls and pelicans in the bay area. Depart to the airport for your flight to Cusco in Peru, via Lima, where you will have your introduction to the high altitude of the Andes. Meet your local guide and transfer to your hotel for a 1 night stay. Dinner in a local restaurant.

### DAY 18 Sunday 17th November

(BLD)

Breakfast and check out. Take a city tour of Cusco where you will visit The Cathedral and Koricancha (Temple of the Sun) and then depart to the outskirts of the city to see Sacsayhuaman Fortress (place where the main Inca Festivals, Inti Raymi and Warachicuy took place). Lunch at the local restaurant. Depart Cusco and descend into the Sacred Valley to visit the Inca ruins at Chinchero, an old city where the irrigated field terraces still work, and then on to Moray to check in for a 2 night stay. The Sacred Valley is below the height level of Cusco and enjoys a more normal atmosphere by comparison. Dinner in the hotel and overnight.



### DAY 19 Monday 18th November

(BLD)



Breakfast. Today is one of the great highlights of the tour. Depart to Ollantaytambo to take the train to Machu Picchu. Arriving at Aguas Calientes town, transfer by coach to the citadel of Machu Picchu, one of the 7 wonders of the world. The tour will visit the Intihuatana (the Solar Clock), the Palace of the Incas and the Three Windows. Enjoy stunning views around this special place. At the end of the tour return to Aguas Calientes for some free time before having lunch in a local restaurant. Transfer to the station to board the train back to Ollantaytambo and returning to the hotel. Dinner in the hotel and overnight.

### DAY 20 Tuesday 19th November

(BLD)

Breakfast and check out. Depart to meet the indigenous Mullacas Misminay people, a community lives on traditional farming and salt production from the ancient salt ponds, but now also offer skill demonstrations to tourist groups to help their community. Spend time learning about the agriculture and textile production before travelling out to view the salt ponds. The community people will provide a traditional lunch for the group. Transfer to Cusco to check in for a 1 night stay. Dinner at the hotel and overnight.



### DAY 21 Wednesday 20th November

(BLD)

Breakfast and check out. Early departure by private bus to Puno, located alongside Lake Titicaca. Journey time 9 hours. The route will take you across the top of the Andes Mountain range. On the way, visit the San Pedro de Andahuaylillas Church built in 1580, known as "The Sistine Chapel of Peru" and the Raqchi Archaeological Center known as the Wiracocha Temple of God. Enjoy a buffet lunch in Sicuani. Your trip passes through La Raya (4,335 meters above sea level), the highest point of this part of the range. The journey is full of wild landscapes where herds of vicuñas and llamas roam free. Arrive in Puno and check in to your hotel for a 1 night stay. Dinner in the hotel and overnight.

### DAY 22 Thursday 21st November

(BL-)

Breakfast and check out. Depart by boat to visit the Uros community who live in groups on floating islands that they build using the totora reeds that grow on the lake. They live in small communities numbering about 20 islands. The islands take it in turn to welcome tourist groups from which they earn an income to help the groups survive. Continue your boat journey to Taquile Island, where you will meet a different indigenous group that live in isolation on the island. Lunch will be served in the island's restaurant based on the products grown on the island or brought ashore followed by a song and dance show. On landing back at the pier, transfer to the Juliaca airport to take your flight to Lima and then connecting flight back to the UK or join the tour extension.

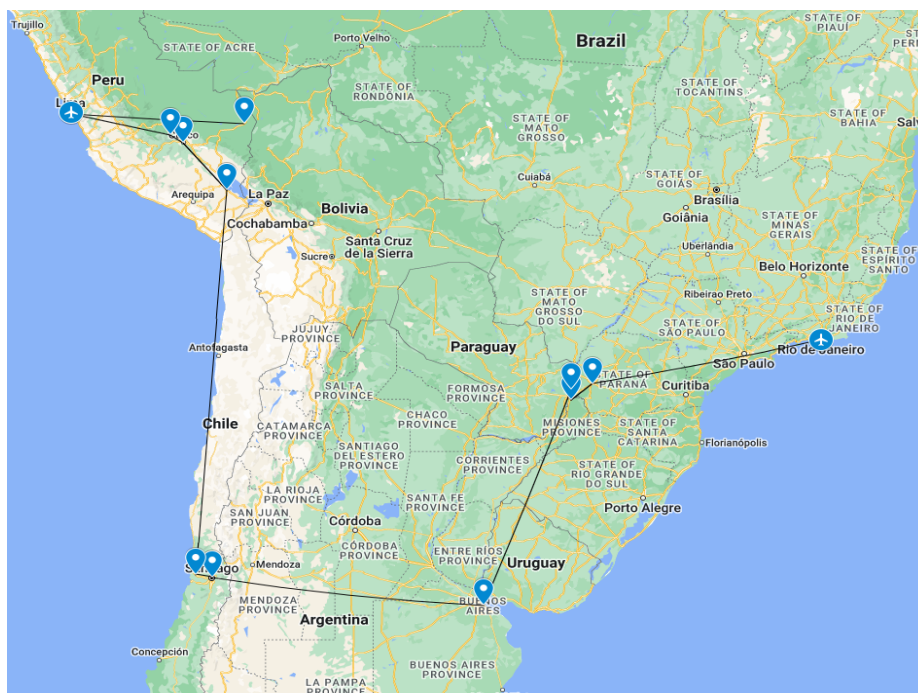


### DAY 23 Friday 22nd November

Arrive back at London Heathrow and make own way home.

**End of Tour Arrangements.**

**(Meal basis: B = Breakfast, L = Lunch, D = Dinner)**



## OPTIONAL EXTENSION TOUR IN THE FLOATING HOTEL ON THE AMAZON RIVER

### DAY 1 Thursday 21st November 2024

(—D)

Arrival into Lima airport. Transfer to the hotel for dinner and overnight.

### DAY 2 Friday 22nd November 2024

(BLD)

Breakfast and check out. Transfer to the airport for your flight to Puerto Maldona, coined the Capital of Biodiversity. Transfer by road to the Amazon river and to begin your Amazon adventure with a 45 minute boat ride through the rainforest to reach your eco-lodge, Inkaterra Reserva Amazonica, in the middle of the rainforest. Check in to your accommodation and enjoy lunch. Enjoy a free afternoon to explore your surroundings from the wide range of a



-la-carte guided excursions with your expert Inkaterra Explorer Guide. Amazonian-inspired dinner is served in the restaurant in the evening.

### DAY 3 Saturday 23rd November 2024

(BLD)

Breakfast.

Visit Lake Sandoval, a glassy, ox-bow lake located inside the protected Tambopata National Reserve. Board a dug-out wooden canoe to quietly paddle through a stream and glide onto Lake Sandoval which is home to many species of birds, the endangered giant river Otter, red howler monkeys, red-bellied macaws, anacondas, side-neck turtle, black caimans amongst others. Return to the reserve for lunch. Further activities possible in the afternoon for additional costs. Enjoy an Anaconda Walk that follows a 200-meter raised wooden platform over a flooded swamp. You may observe various species of amphibians, birds, mammals, abundant flora and interesting trees. Return back to the accommodation and enjoy an a-la-carte dinner in the evening.

### DAY 4 Sunday 24th November 2024

(BLD)

Breakfast.



Enjoy a 25 minute boat journey to a farm to unearth more of the wonders of the rainforest. You will see how a variety of produce is grown by local farmers and sample some seasonal forest fruits with a dense jungle trail under the canopy to reach Gamitana Creek which is home to abundant flora and fauna with many piranhas, caiman, turtles and birds hiding in its murky waters and riverbanks. Head 35 minutes upriver to Inkaterra's sister lodge which is built on an old cocoa and rubber plantation. The site originally functioned as a medical centre set up in the 1950s by Catholic missionaries. With over 200 different

plant species found here, see why the rainforest is often considered the world's largest pharmacy. Under the cover of darkness, venture out for the Rainforest by Night excursion and encounter animal activity and spot species that only emerge in the veil of nightfall.

### DAY 5 Monday 25th November 2024

(B--)

Breakfast and check out. Boat ride and transfer to Puerto Maldonado airport to take your flight to Lima and the connecting flight back to the UK.

### DAY 6 Tuesday 26th November 2024

Arrive back at London Heathrow and make own way home.

### Tour Cost:

Based on a minimum group of 10 travellers.

**£9,493.00 per person**

(sharing a twin/double room)

**£1,480.00 Single Supplement**

Plus £587.14 airport taxes

### Tour Includes:

- ◆ International flights from London based on economy seats.
- ◆ 4 Internal flights
- ◆ 21 Nights in good standard accommodation throughout
- ◆ Meals included as indicated
- ◆ Private coach transportation
- ◆ Local tour guides
- ◆ Tips & gratuities
- ◆ Technical and touristic visits detailed
- ◆ Field Farm Tours Tour Ltd leader from London

### Tour Excludes:

- ◆ Travel to/from airport
- ◆ Upgrade flights.
- ◆ Laundry other than stated
- ◆ Meals & drinks other than stated
- ◆ Travel Insurance - you need to be insured to travel with Field Farm Tours Ltd.
- ◆ Items of a personal nature: telephone, postage etc.

### Other Info:

- ◆ Passport needs to be valid for 6 months after your return date.
- ◆ No visa's are required for the countries in the tour itinerary
- ◆ No compulsory health requirements but consult your doctor or health centre for professional advice.
- ◆ For the tour extension only - the Amazon region requires a Yellow Fever vaccination

### EXTENSION TOUR COST:

**£939.00 per person**

(sharing a twin/double room)

**£187.00 Single Supplement**

### Tour Includes:

- ◆ 1 Night in Lima, 3 nights in reserve Amazonica
- ◆ Internal economy flight Lima to Puerto Maldona
- ◆ Meals included as indicated
- ◆ Transportation
- ◆ Local tour guides
- ◆ Technical and touristic visits detailed

### Tour Excludes:

- ◆ Upgrade flights.
- ◆ Laundry other than stated
- ◆ Meals & drinks other than stated
- ◆ Travel Insurance - you need to be insured to travel with Field Farm Tours Ltd.
- ◆ Items of a personal nature: telephone, postage etc.

**To secure a place on this tour, please complete a booking form enclosed and return with your deposit of £1,000.00 per person.**

Notes: The itinerary is subject to change without notice (local conditions, availability of visits at the time of travel, etc) and to terms and conditions as per the Company's booking conditions.

The air holiday package in this brochure is ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 10350. Please see our booking conditions for more information.





## OTHER FORTHCOMING TOURS

SPRING GATHERING—28 APR-2 MAY 2024

SOUTH AFRICA—9-27 MAY 2024

JAPAN—19 MAY-4 JUN 2024—**sold out**

CANADA Incl Calgary Stampede—2-17 JULY 2024

JERSEY & GUERNSEY—14-20 SEPTEMBER 2024

ICELAND— 22-28 SEPTEMBER 2024

AUTUMN GATHERING CUMBRIA—6-10 OCT 2024

SPAIN— 6-13 OCT 2024

SHETLAND—6-11 OCT 2024

MORROCCO—4-11 NOV 2024



**FIELD FARM TOURS LTD**  
**FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ**  
**Tel: 01636 616060**  
**Email: [info@fieldfarmtours.co.uk](mailto:info@fieldfarmtours.co.uk)**

The air holiday package in this brochure is ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 10350. Please see our booking conditions for more information.



**1. Tour Prices and Surcharges.**

Prices are based on costs, taxes and exchange rates as stated in our brochures. Due to continuing variation of air fares, tour prices will be confirmed when bookings are made. Once a cost has been confirmed, we will guarantee the price of your holiday will not be subject to any surcharges except those resulting from Governmental action, air fare increases and exchange rate variations. Even in these cases we will absorb an amount equivalent to 2% of the holiday price, which excludes insurance premiums and any amendment charges. Only an amount in excess of this 2% will be surcharged and if this means payment of more than 10% of the holiday price you will be entitled to cancel the holiday with a full refund of all the money paid except for insurance premiums. Should you decide to cancel because of this you must exercise your right to do so in writing within 14 days from the issue date printed on the invoice. Because we are making certain financial commitments, as above we regret that we are unable to make reductions in the price should the value of the pound strengthen.

**2. Tour reservations, deposits and balances.**

To make a reservation, a deposit is required (amount stated on each itinerary). Upon receipt of these we will then forward confirmation and the payment of the balance is due no later than 8 weeks before the departure date. Non-receipt of the balance on the date due will result in the holiday being liable to cancellation. Tickets and other documents will normally be forwarded 10 to 14 days before the date of departure.

**3. Change of booking by you.**

Should you wish to change your holiday arrangements in any way after we have accepted your booking we will endeavour to meet your wishes to the best of our ability. A handling fee for any change of £30 (plus communication charges) per alteration will be charged to cover administration costs. If you make any change to your booking after the balance due date, the change will be treated as a cancellation and the charges indicated in the paragraph dealing with 'Cancellation by you' will apply.

**4. Cancellation by you.**

All cancellations must be confirmed in writing. If you find it necessary to cancel your booking the following cancellation charges will apply:

Notified 56 or more days before departure - loss of deposit.

Notified 31 - 55 days before departure - 40%

Notified 16 - 30 days before departure - 60%

Notified 1 - 15 days before departure - 100%

**5. Alteration to travel arrangements whilst abroad by you.**

We regret that no credit or refund is possible for any unused services provided in the cost of the holiday. If you decide to alter your travel arrangements whilst abroad this is your own responsibility and Field Farm Tours Ltd or the companies agents are not responsible for any extra costs that are involved or for any difficulties that may arise with onward travel as a result. No credit or refund is possible for any lost, mislaid or destroyed travel documents, which should be claimed on your own insurance.

**6. Alteration to confirmed booking by us.**

It is unlikely that we will have to make any change to your holiday but we do plan the arrangements many months in advance. Occasionally we need to make changes, which we reserve the right to do at any time. Most of these changes are minor and we advise you at the earliest possible date. If a major change becomes necessary we will advise you as soon as is reasonably possible if there is time before your departure. When a major change occurs (such as the alteration of your outward/return flights by more than 12 hours, changes of resort or reduction in the standard of accommodation), you will have the choice of either accepting the change of arrangements, taking another available holiday from us, or cancelling your holiday and receiving a full refund.

**7. Cancellation of confirmed booking by us.**

In the event of the company having to cancel the holiday on or before the date when payment of the balance of the price becomes due you will be offered the choice of an alternative holiday of at least comparable standard if available and if this is not acceptable a full refund of all monies will be paid. In the unlikely event that we have to cancel after the date when payment of the balance of the price becomes due (always providing that the balance has been paid) but more than 14 days before the intended date of departure, compensation will be made as detailed below: In the event that a holiday has to be cancelled or amended for reasons of force majeure i.e. the occasion of war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, all monies paid will be refunded but it is regretted that there will be no compensation payable.

**8. Compensation.**

For cancellation and alteration within 56 days of departure.

43 - 56 days £30

29 - 42 days £40

15 - 28 days £50

0 - 14 days £60

**9. Your holiday insurance.**

We require that you are adequately insured for your holiday. Should you have a suitable insurance policy already in place, we will require details of your cover and the completion of our Insurance Indemnity Form that will be issued upon receipt of your booking.

**10. Passports, Visas and health.**

It is your responsibility to check that all members of your party hold the necessary documentation. We regret that we can accept no liability if you or any member of your party is refused entry onto any transport or into any country due to failure to carry the correct documentation. If in doubt, please contact our office for clarification.

**11. Special needs or requests**

If you have any specific needs or requests it is essential that these are made known to us at the time of booking and are entered onto your booking form. Should you or any member of your party have a disability or medical problem please check with us prior to booking so that we can advise you whether your chosen holiday is suitable. We will do everything possible to meet all reasonable special requests but cannot guarantee their provision. Failure to meet such requests cannot be considered a breach of contract on our part and we are unable to accept any bookings that are conditional on a special request being fulfilled.

**12. Missed or delayed flight and transfers.**

We do not accept responsibility for any clients who miss their flight owing to late check in at the UK airport for whatever reason. If the return flight is missed due to a delayed transfer we will make every effort to return you to your airport of departure as soon as practicable. We accept no liability in such circumstances for any client who makes individual arrangements to return home separately from the group, since the airlines, ferries and hydrofoils we use are not under our control and we do not accept liability for delays.

**13. Special Interest holidays.**

We reserve the right to change the itinerary of any special interest holidays if we feel that for any reason beyond our control the original destination is not suitable. We also reserve the right to change the leader should it become necessary for any reason. These holidays operate subject to a minimum number of participants. Such changes will not constitute major changes under the terms of these booking conditions. In the event that insufficient numbers are reached to enable the holiday to take place, we will inform you at least eight weeks before the departure date and no compensation will be payable.

#### **14. Personal Injury (unconnected with arrangements made by us).**

Should you or any member of your party suffer illness, personal injury or death through any misadventure during your holiday arising out of an activity which does not form part of your holiday arrangements, nor part of any excursion sold through us we shall offer you assistance in pursuing any claim you intend making against the offending party. This includes advice and guidance and may include a contribution towards legal costs and expenses which in our opinion are reasonable and appropriate in the circumstances up to a limit of £5,000 per booking form, provided that you request such assistance within 90 days from the date of the misadventure.

#### **15. Arbitration.**

In the case of any complaints we will do all in our power to resolve this to the satisfaction of our client. We are a Member of ABTA, membership number Y3478. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with this contract. The arbitration scheme is arranged by ABTA and administered independently by IDRS, part of the Chartered Institute of Arbitrators. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within twelve months of the date of return from holiday. Outside this time limit arbitration under the Scheme may still be available if we agree, but the ABTA Codes does not require such agreement.

#### **16. Tour Operators Liability**

- i) We accept responsibility for ensuring the holiday which you book with us is supplied as described in our itineraries and the services offered reach a reasonable standard. If any part is not provided as promised, we will pay you an appropriate compensation if this has adversely affected the employment of your holiday. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of two times the value of the original holiday cost.
- ii) We accept responsibility for death, injury or illness cause by negligent acts and/or omissions of our employees or agents together with our suppliers or sub-contractors, servants and/or agents of the same whilst acting within the scope of, or in the course of their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law.
- iii) In respect of carriage by air, sea and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. (Please see 'Conditions of Carriage' below).

#### **17. Conditions of Carriage.**

Air travel is by the services of International Air Transport Association member airlines. The responsibility of IATA airlines in connection with our tour itineraries is limited to the carriage of passengers and their baggage in accordance with conditions of carriage of the participating airlines. Passengers conveyed by other carriers under the terms and conditions set out in the passage tickets and the companies are exempt from liability for loss/damage or personal injury.

#### **18. Delay at Airports.**

All travel is by scheduled airlines and in the event of departure delays such airlines will advise clients of these details, and in the great majority of cases will arrange extra meals and overnight accommodation as necessary (at the airlines expense). If for any reason the airline concerned does not provide the extra meals and accommodation, we as the tour operator will make whatever arrangements we possibly can at our own expense. As we advise both on our booking form and in these conditions, you should ensure that you take out comprehensive travel insurance which includes financial compensation in most cases for delays of 12 hours or more.

#### **19. If you have a complaint.**

We do our best to give you an enjoyable, trouble free holiday but occasionally even the best-laid plans can go wrong. If you have a problem during your holiday, please inform the relevant authority (e.g. hotel, tour manager etc) immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, please follow this up within 28 days of your return home by writing to us giving all relevant information. It is therefore a condition of this contract that you communicate any problem to the authority in question whilst on tour. If you fail to follow this simple procedure we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem.

#### **20. Your Financial Protection**

Field Farm Tours Ltd are an established tour operator and our air holidays and flights are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 10350. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Field Farm Tours Ltd is a Member of ABTA. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist when things don't go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For more information on ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London SE1 9EQ, Tel 020 31170581 [www.abta.com](http://www.abta.com)

**FIELD FARM TOURS LTD**  
**FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ**  
**Tel no: 01636 616060 Fax no: 01636 640282**  
**Email: [info@fieldfarmtours.co.uk](mailto:info@fieldfarmtours.co.uk)**

