



TOUR TO JAPAN19TH MAY 2024 - 5TH JUNE 2024

Japan is a country of spectacular natural beauty with gentle rural landscapes contrasting with modern, vibrant cities. Japan's agriculture is steeped in tradition but has adapted to modern production and management technique. Join us for this exciting 18 day tour to Japan to see a fascinating range of agricultural and horticultural enterprises. Visit the country's famous historic cities, including Tokyo, Sendai, Nagano and Kyoto and soak up the centuries old traditions for which Japan is best known. Visit alpine mountain ranges and river valleys where traditional wooden houses are a living museum. Enjoy the thrill of travelling between cities via Shinkansen - Japan's famous bullet trains.

Our tour is partnered with Aussie and Kiwi farmers and promises to offer a rich experience as a member of an international group exploring the landscape of one of the most unique countries in the world. Enjoy first class hotels, outstanding cuisine and an insight into the culture and psyche of the Japanese people.

Tour Highlights include:

- Experience the bustle and colour of Tokyo's famous wholesale market.
- Visit a diverse selection of agricultural and horticultural enterprises.
- Stay in a traditional Japanese inn with onsen (hot springs) at picturesque Matsushima Bay.
- Cruise Lake Ashi and take the Hakone Ropeway Cable Car in the Fuji-Hakone National Park.



Japan Country Information

The Country



Japan is an island nation in the Pacific Ocean with dense cities, imperial palaces, mountainous national parks and thousands of shrines and temples. Shinkansen bullet trains connect the main islands of Kyushu (with Okinawa's subtropical beaches), Honshu (home to Tokyo and Hiroshima's atomic-bomb memorial) and Hokkaido (famous for skiing). Tokyo, the capital, is known for skyscrapers, shopping and pop culture.

The Agriculture

Japan has a severe shortage of agricultural land. The Agriculture, Forestry and Fisheries Ministry believe the country needs 4.61 million hectares of cultivated farmland to achieve a food self-sufficiency rate of 50 percent. The self-sufficiency rate currently stands at 39 percent. Farming and other primary industries, like mining, make up just 1.5 percent of gross domestic output. The land is intensively cultivated. Rice paddies occupy most of the countryside, whether on the alluvial plains, the terraced slopes, or wetlands and coastal bays. Non-paddy farmland share the terraces and lower slopes and are planted with wheat and barley in the autumn and with sweet potatoes, vegetables, and dry rice in the summer. Intercropping is common: such crops are alternated with beans and peas.

Livestock raising is a minor activity. Demand for beef rose in the 1900s, and farmers often shifted from dairy farming to production of high-quality (and high-cost) beef, such as Kobe beef. Throughout the 1980s, domestic beef production met over 2% of demand. In 1991, as a result of heavy pressure from the United States, Japan ended import quotas on potatoes as well as citrus fruit. Milk cows are numerous in Hokkaido, where 25% of farmers run dairies, but milk cows are also raised in Iwate, in Tōhoku, and near Tokyo and Kobe. Beef cattle are largely concentrated in western Honshu, and on Kyushu. Hogs, the oldest domesticated animals raised for food, are found everywhere. Pork is the most popular meat.

The Weather

The weather in Japan is generally temperate, with four distinct seasons: Japan's weather in winter, from December to February, is quite dry and sunny along the Pacific coast and the temperatures rarely drop below 0°C. In May and June the weather averages a pleasant 22 °C during the day, but June is the start of the rainy season.

The People

The population peaked in December 2004 at 127.838 million. In 2005, the Japanese

population dropped for the first time with the number of deaths exceeding the number of births. Today the population is just short of 126 million with one of the oldest populations in the world and shrinking at a record rate.

Time

Japan is UK time +8 hours



Day 1 Sunday 19th May 2024

(Meals in flight)

Take an evening flight from London Heathrow and fly overnight to Tokyo.

Day 2 Monday 20th May 2024

(---)

Arrive Tokyo airport, meet your Japanese guide and transfer to your hotel to check in for a 4 night stay. Dinner under own arrangements and overnight.

Day 3 Tuesday 21st May 2024

(BLD)

Early breakfast and meet your tour leader in the lobby. Embark on a guided tour of Tokyo that will start with a visit to the Tsukiji Fish Market, the largest fish market in Japan. It specialises in the auction of large fish, especially tuna. Buffet lunch in a local restaurant. Continue the tour with visits to the Sensoji Temple, the east garden of the Imperial Palace and the famous Kappabashi district, the National Garden, Meiji Jingu Shrine and Asakusa. After visiting the Tokyo Sky Tree, (the worlds tallest 'free standing' structure and an amazing observation tower) Return to the hotel and enjoy a welcome dinner in a local restaurant of Japanese Yakiniku, a BBQ style dinner. Return to the hotel to overnight.



Day 4 Wednesday 22nd May 2024

(BL-)

Breakfast. Continue with an extended tour of Tokyo including the Taiko Drum Experience. The playing of this drum is a traditional art form in Japan and you will learn how to play the drum with other members of the group and enjoy a performance. Buffet lunch in a local restaurant. Visit the Imperial Palace Double Bridge, which sits in a large public gardens. Return to the hotel with dinner under own arrangements and overnight.

Day 5 Thursday 23rd May 2024

(BL-)

Early departure to the bustling Tokyo wholesale vegetable market. See how produce is displayed and sold and then cross to the flower market for the electronic sale of boxed flowers. Return to the hotel for breakfast and a rest. Lunch time depart for an afternoon of agricultural visits. Enjoy a boxed lunch on the coach. First visit is to an urban vegetable farm producing cucumber and a variety of beans and soybean under plastic. The second visit is to a giant tomato grower and, finally, visit the JA Tokyo Agricultural Park for a tour and presentation on production of urban farming in Tokyo. Return to the hotel with dinner under own arrangements and overnight.

Day 6 Friday 24th May 2024

(BLD)



Breakfast and check out. Transfer to the train station and travel by bullet train to Kurikoma, in the northwest region of Japan. The city is surrounded by rice farmland and small mountain ridges. Enjoy lunch in a local restaurant. Depart to a Wagyu Beef farm for a tour followed by a visit to a rice growing operation. Transfer by coach to picturesque Matsushima Bay with its breathtaking views across the pine clad islets scattered throughout the bay. This area has been

designated one of the three most scenic sites in Japan and joined the Most Beautiful Bays of the World Club in 2013. Transfer to Sendai to check in to your hotel for a 2 night stay. Dinner in a local restaurant. Return to the hotel and overnight.

Day 7 Saturday 25th May 2024

(BL-)

Breakfast and check out. Today a full day of sightseeing including a cruise in the bay before transferring to Sendai, where you will visit a dairy operation. Lunch in Sendai before the farm visit. Check in to your hotel for a 1 night stay. Dinner under own arrangements and overnight.

Day 8 Sunday 26th May 2024

(BLD)

Breakfast and check out. Transfer to the train station and take the bullet train to Omiya to change trains to Nagano. The city is located in a mountain valley with a sub tropical climate. It enjoys warm summers and deep snow cover in winter and hosted the winter Olympic games in 1998. Visit the Jigo Kudani Monkey Park where troops of wild Japanese Macaque (snow monkeys) live and bathe in the hot springs. The monkey enclosure is located a 30/40 minute walk from the coach park. Retrace your steps to the coach and transfer to the hotel. Check in for a 2 night stay. Dinner will be in a local restaurant close to the hotel.



Day 9 Monday 27th May 2024

(BL-)

Breakfast and depart by coach for a full day of farm visits. The region enjoys a wide variety of high quality agri produce due to its unique climatic conditions that include orchard fruits, rice, wheat and livestock operations. Visit a mushroom farm, an asparagus operation and the local farmers market. Enjoy lunch in a local restaurant. Return to hotel with dinner under own arrangements and overnight.

Day 10 Tuesday 28th May 2024

(BL-)

Breakfast and check out. Depart by coach to Takayama city. Visit the Daio Wasabi farm, which is the largest in Japan. The wasabi is the Japanese horse radish and is grown in cool clear water. The region has abundant natural wasabi products including ice cream. Lunch in a local restaurant. Continue to Matsumoto Castle, also known as the 'Crow Castle' due to its black exterior. Arrive Takayama and check in to your hotel for a 2 night stay. Dinner included.

Day 11 Wednesday 29th May 2024

(BLD)

Breakfast. Sitting on a low plain that is water fed from rivers flowing from the Alpine mountains close by, the area around Takayama is famous for its wheat and buckwheat production. The regional specialty dish is the soba noodle, produced from Japanese buckwheat. Lunch will be in a specialist restaurant where you get a chance to make your own soba noodles. The day includes a number of technical visits to agricultural operations including an apple orchard and vegetable greenhouses to see how they are grown in the high, cold altitude of the region. Enjoy a Hida (wagyu) beef dinner in a local restaurant, a specialty of the region. Return to the hotel for overnight.

Day 12 Thursday 30th May 2024

(BLD)

Breakfast and check out. The village of Takayama is located away from the main city in the mountain region and is often cut off during winter snows. Takayama's charming old town will take you back in time to the city's flourishing Edo period with its well-preserved traditional buildings, sake breweries, natural woodcrafts and picturesque small houses - an historical gem in the Hida mountains, the heart of the Japanese Alps and the traditional buildings that have been retained as a living museum. Enjoy lunch in the village. Transfer to the train station and take the bullet train to Kyoto on the island of Honshu. Check in for a 3 night stay. Dinner will be in a local restaurant close to the hotel.

Day 13 Friday 31st May 2024

(BLD)



Breakfast and depart for a guided tour of this ancient city which was formerly the capital of Japan for 1000 years. Lunch in a local restaurant. Kyoto has a rich, cultural heritage with thousands of Buddhist temples, Shinto shrines, Imperial palaces traditional wooden houses. The city has an air of old Japan and it is still possible to enjoy the rare sighting of Geisha as they make their way about the old Gion District of the city. Return to the hotel to freshen up. Transfer to a restaurant for a traditional

Kaiseki dinner and a Maiko Dance show.

Day 14 Saturday 1st June 2024

(BL-)

Breakfast and transfer by train for a full day of sightseeing in Hiroshima. The tour will include a visit to the Hiroshima Peace Memorial and Park. Board the ferry to Miyajima Island, a small, beautiful island in Hiroshima Bay. It is known for its forests and ancient temples. Enjoy a walking tour and lunch. Just offshore, the giant, orange Great Torii Gate is partially submerged at high tide. It marks the entrance to the Itsukushima Shrine, which was first built in the 12th century. Take the ferry back to the main land and catch the train to Kyoto. Return to the hotel by coach. Dinner under own arrangements and overnight.

Day 15 Sunday 2nd June 2024

(BLD)

Breakfast and depart by coach to Hyogo to visit the Kumanoen green tea plantation to see the plants and processing operation. This hilly region is famous for the tea plantations with landscapes sculpted with tea plants like ornate gardens. Nearly 50% of the worlds green tea is grown in this area. Enjoy lunch in a local restaurant. Depart for a visit to a beef farm before returning by coach to Kyoto. Dinner in a local restaurant close to the hotel. Overnight.

Day 16 Monday 3rd June 2024

(BLD)

Breakfast and check out. Depart to Fushimi to visit a Sake brewery to see the brewing process and enjoy a tasting. Lunch will be a bento lunchbox. Transfer to the railway station and take the bullet train to Mishima, the gateway to the Hakone hot springs area and the Fuji-Hakone National Park. Transfer to your hotel with time to relax in the hot springs if you feel inclined. Enjoy a farewell dinner in the hotel and overnight.

Day 17 Tuesday 4th June 2024

(BL-)

Breakfast and check out. Visit the Owakudani Valley, a fascinating volcanic valley with sulphur vents and hot springs and enjoy a ride on the Hakone Ropeway, a cable car ride over the amazing landscape, with views to Mount Fuji. Join your boat for a cruise on beautiful Lake Ashi to Hakonemachi port. Transfer by coach to Tokyo airport to check in for a 1 night stay.

Day 18 Wednesday 5th June 2024

(Meals in flight)

Transfer to the airport for a mid morning flight to the UK. Arrive London Heathrow

End of Tour Arrangements.

(Meal basis: B = Breakfast, L = Lunch, D = Dinner)

To secure a place on this tour, please complete a booking form enclosed and return with your deposit of £350.00 per person.



Tour Cost:

Based on minimum of 15 travellers.

£7,899.00 per person

(sharing a twin/double room)

£750.00 Single Supplement

Plus £395.00 airport taxes

(subject to change at time of ticket issue)

Tour Includes:

- Economy International flights to/from London
- ♦ Good class hotels (16 nights)
- ♦ Meals as indicated
 B = Breakfast, L = Lunch, D = Dinner.
- Private Coach Transportation
- English speaking local guides
- Technical & touristic visits as stated, subject to local conditions at the time of travel (weather, crops etc)
- Bullet Train Journeys
- Escorted by Tour Manager from arrival in Tokyo
- Tips for guides and drivers

Tour Excludes:

- ♦ Travel to/from airport
- Upgrade flights.
- Meals other than stated

- ◆ Travel Insurance you need to be insured to travel with Field Farm Tours Ltd.
- Drinks / Personal items

Other Info:

- British passport holders can enter Japan for 90 days without a visa.
- No compulsory health requirements, but consult your doctor or health centre for professional advice.
- Passport needs to be valid for your period of stay.
- Japan is mainly a cash society and it may be difficult to make purchases using bank or credit cards. Ensure your cards are valid for use in Japan.
- When travelling on Japanese Bullet Trains you can only take carry on bags. Main luggage has to be sent separately. It is important to take 10kg bags with you in addition to your hold luggage.



FIELD FARM TOURS LTD
FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ
Tel no: 01636 616060 Fax no: 01636 640282
Email: info@fieldfarmtours.co.uk

The air holiday package in this brochure is ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL 10350. Please see our booking conditions for more information.





OTHER FORTHCOMING TOURS

ARGENTINA - 4-16 JANUARY 2024

THAILAND - 19 JAN-3 FEB 2024

NEW ZEALAND - 23 JAN-6 FEB 2024

TANZANIA - 5-16 FEBRUARY 2024

IRELAND - 17-25 FEBRUARY 2024

EGYPT & NILE CRUISE - 25 FEB-5 MAR 2024

SPRING GATHERING - 28 APR-2 MAY 2024

SOUTH AFRICA - 10-27 MAY 2024

ALBANIA - 12-19 MAY 2024

CANADA Incl Calgary Stampede - 2-17 JULY 2024

ICELAND - SEPTEMBER 2024



FIELD FARM TOURS LTD
FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ
Tel no: 01636 616060
Email: info@fieldfarmtours.co.uk

The air holiday package in this brochure is ATOL protected by the Civil Aviation Authority. Our ATOL number is AT-OL 10350. Please see our booking conditions for more information.





1. Tour Prices and Surcharges.

Prices are based on costs, taxes and exchange rates as stated in our brochures. Due to continuing variation of air fares, tour prices will be confirmed when bookings are made. Once a cost has been confirmed, we will guarantee the price of your holiday will not be subject to any surcharges except those resulting from Governmental action, air fare increases and exchange rate variations. Even in these cases we will absorb an amount equivalent to 2% of the holiday price, which excludes insurance premiums and any amendment charges. Only an amount in excess of this 2% will be surcharged and if this means payment of more than 10% of the holiday price you will be entitled to cancel the holiday with a full refund of all the money paid except for insurance premiums. Should you decide to cancel because of this you must exercise your right to do so in writing within 14 days from the issue date printed on the invoice. Because we are making certain financial commitments, as above we regret that we are unable to make reductions in the price should the value of the pound strengthen.

2. Tour reservations, deposits and balances.

To make a reservation, a deposit is required (amount stated on each itinerary). Upon receipt of these we will then forward confirmation and the payment of the balance is due no later than 8 weeks before the departure date. Non-receipt of the balance on the date due will result in the holiday being liable to cancellation. Tickets and other documents will normally be forwarded 10 to 14 days before the date of departure.

3. Change of booking by you.

Should you wish to change your holiday arrangements in any way after we have accepted your booking we will endeavour to meet your wishes to the best of our ability. A handling fee for any change of £30 (plus communication charges) per alteration will be charged to cover administration costs. If you make any change to your booking after the balance due date, the change will be treated as a cancellation and the charges indicated in the paragraph dealing with 'Cancellation by you' will apply.

4. Cancellation by you.

All cancellations must be confirmed in writing. If you find it necessary to cancel your booking the following cancellation charges will apply:

Notified 56 or more days before departure - loss of deposit.

Notified 31 - 55 days before departure - 40%

Notified 16 - 30 days before departure - 60%

Notified 1 - 15 days before departure - 100%

5. Alteration to travel arrangements whilst abroad by you.

We regret that no credit or refund is possible for any unused services provided in the cost of the holiday. If you decide to alter your travel arrangements whilst abroad this is your own responsibility and Field Farm Tours Ltd or the companies agents are not responsible for any extra costs that are involved or for any difficulties that may arise with onward travel as a result. No credit or refund is possible for any lost, mislaid or destroyed travel documents, which should be claimed on your own insurance.

6. Alteration to confirmed booking by us.

It is unlikely that we will have to make any change to your holiday but we do plan the arrangements many months in advance. Occasionally we need to make changes, which we reserve the right to do at any time. Most of these changes are minor and we advise you at the earliest possible date. If a major change becomes necessary we will advise you as soon as is reasonably possible if there is time before your departure. When a major change occurs (such as the alteration of your outward/return flights by more than 12 hours, changes of resort or reduction in the standard of accommodation), you will have the choice of either accepting the change of arrangements, taking another available holiday from us, or cancelling your holiday and receiving a full refund.

7. Cancellation of confirmed booking by us.

In the event of the company having to cancel the holiday on or before the date when payment of the balance of the price becomes due you will be offered the choice of an alternative holiday of at least comparable standard if available and if this is not acceptable a full refund of all monies will be paid. In the unlikely event that we have to cancel after the date when payment of the balance of the price becomes due (always providing that the balance has been paid) but more than 14 days before the intended date of departure, compensation will be made as detailed below: In the event that a holiday has to be cancelled or amended for reasons of force majeure i.e. the occasion of war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, all monies paid will be refunded but it is regretted that there will be no compensation payable.

8. Compensation.

For cancellation and alteration within 56 days of departure.

43 – 56 days	£30
29 – 42 days	£40
15 – 28 days	£50
0 – 14 days	£60

9. Your holiday insurance.

We require that you are adequately insured for your holiday. Should you have a suitable insurance policy already in place, we will require details of your cover and the completion of our Insurance Indemnity Form that will be issued upon receipt of your booking.

10. Passports, Visas and health.

It is your responsibility to check that all members of your party hold the necessary documentation. We regret that we can accept no liability if you or any member of your party is refused entry onto any transport or into any country due to failure to carry the correct documentation. If in doubt, please contact our office for clarification.

11. Special needs or requests

If you have any specific needs or requests it is essential that these are made known to us at the time of booking and are entered onto your booking form. Should you or any member of your party have a disability or medical problem please check with us prior to booking so that we can advise you whether your chosen holiday is suitable. We will do everything possible to meet all reasonable special requests but cannot guarantee their provision. Failure to meet such requests cannot be considered a breach of contract on our part and we are unable to accept any bookings that are conditional on a special request being fulfilled.

12. Missed or delayed flight and transfers.

We do not accept responsibility for any clients who miss their flight owing to late check in at the UK airport for whatever reason. If the return flight is missed due to a delayed transfer we will make every effort to return you to your airport of departure as soon as practicable. We accept no liability in such circumstances for any client who makes individual arrangements to return home separately from the group, since the airlines, ferries and hydrofoils we use are not under our control and we do not accept liability for delays.

13. Special Interest holidays.

We reserve the right to change the itinerary of any special interest holidays if we feel that for any reason beyond our control the original destination is not suitable. We also reserve the right to change the leader should it become necessary for any reason. These holidays operate subject to a minimum number of participants. Such changes will not constitute major changes under the terms of these booking conditions. In the event that insufficient numbers are reached to enable the holiday to take place, we will inform you at least eight weeks before the departure date and no compensation will be payable.

14. Personal Injury (unconnected with arrangements made by us).

Should you or any member of your party suffer illness, personal injury or death through any misadventure during your holiday arising out of an activity which does not form part of your holiday arrangements, nor part of any excursion sold through us we shall offer you assistance in pursuing any claim you intend making against the offending party. This includes advice and guidance and may include a contribution towards legal costs and expenses which in our opinion are reasonable and appropriate in the circumstances up to a limit of £5,000 per booking form, provided that you request such assistance within 90 days from the date of the misadventure.

15. Arbitration.

In the case of any complaints we will do all in our power to resolve this to the satisfaction of our client. We are a Member of ABTA, membership number Y3478. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with this contract. The arbitration scheme is arranged by ABTA and administered independently by IDRS, part of the Chartered Institute of Arbitrators. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within twelve months of the date of return from holiday. Outside this time limit arbitration under the Scheme may still be available if we agree, but the ABTA Codes does not require such agreement.

16. Tour Operators Liability

- i) We accept responsibility for ensuring the holiday which you book with us is supplied as described in our itineraries and the services offered reach a reasonable standard. If any part is not provided as promised, we will pay you an appropriate compensation if this has adversely affected the employment of your holiday. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of two times the value of the original holiday cost.
- ii) We accept responsibility for death, injury or illness cause by negligent acts and/or omissions of our employees or agents together with our suppliers or sub-contractors, servants and/or agents of the same whilst acting within the scope of, or in the course of their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law.
- iii) In respect of carriage by air, sea and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. (Please see 'Conditions of Carriage' below).

17. Conditions of Carriage.

Air travel is by the services of International Air Transport Association member airlines. The responsibility of IATA airlines in connection with our tour itineraries is limited to the carriage of passengers and their baggage in accordance with conditions of carriage of the participating airlines. Passengers conveyed by other carriers under the terms and conditions set out in the passage tickets and the companies are exempt from liability for loss/damage or personal injury.

18. Delay at Airports.

All travel is by scheduled airlines and in the event of departure delays such airlines will advise clients of these details, and in the great majority of cases will arrange extra meals and overnight accommodation as necessary (at the airlines expense). If for any reason the airline concerned does not provide the extra meals and accommodation, we as the tour operator will make whatever arrangements we possibly can at our own expense. As we advise both on our booking form and in these conditions, you should ensure that you take out comprehensive travel insurance which includes financial compensation in most cases for delays of 12 hours or more.

19. If you have a complaint.

We do our best to give you an enjoyable, trouble free holiday but occasionally even the best-laid plans can go wrong. If you have a problem during your holiday, please inform the relevant authority (e.g. hotel, tour manager etc) immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, please follow this up within 28 days of your return home by writing to us giving all relevant information. It is therefore a condition of this contract that you communicate any problem to the authority in question whilst on tour. If you fail to follow this simple procedure we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem.

20. Your Financial Protection

Field Farm Tours Ltd are an established tour operator and our air holidays and flights are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 10350. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Field Farm Tours Ltd is a Member of ABTA. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist when things don't go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For more information on ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London SE1 9EQ, Tel 020 31170581 www.abta.com

FIELD FARM TOURS LTD
FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ
Tel no: 01636 616060 Fax no: 01636 640282
Email: info@fieldfarmtours.co.uk

