



FARM TOUR TO CANADA

Including The Calgary Stampede

2ND -17TH JULY 2024

Flying to Calgary your tour begins with a visit to the Bar U Ranch, an historical site that was originally a real and successful cowboy ranch in the 1800s. Hitch a ride on a wagon drawn by Percheron horses, learn to rope a steer, saddle a horse, repair a bridle or sip hot cowboy coffee around the campfire at the roundup chuck wagon beside Pekisko Creek as part of your experience.

The tour will explore the vast region of the Canadian Rockies range that includes several national parks and provide the visitor with breathtaking mountainous landscape in every direction. Visit Hoodoo's and Drumheller, known as the Canadian Badlands, this stunning rocky landscape offers the visitor a view of the world as it would have looked in the time of dinosaurs and is home to the largest dinosaur museum in the world. Visit the Columbia Icefields, take in the spectacular Peyto Lake, Crowsfoot Glacier, Lake Louise and enjoy a gondola trip to the Banff Sulphur Mountain Observation Centre for one of the greatest views of the Canadian Rockies .

Woven into the scenic journey will be farm visits to a range of quality farming enterprises covering vegetables, cereal, dairy operations, a hay processing plant and an impressive 15,000 head beef feedlot that is at the forefront of carbon and methane reduction systems.

Then it's off to the greatest rodeo on earth, the Calgary Stampede, to see skills being competed for by the best cowboys in the world. In addition to the rodeo the show ground offers a range of great experiences including music festivals, livestock shows, large fair, food stands and street parades.

Afterwards fly to Vancouver Island to enjoy a tour of this unique and beautiful island including a nature bay tour before crossing by ferry to Vancouver and taking in Granville Island and Grouse Mountain.

Canada Country Information

The Country

Canada is the second largest country in the world after Russia, covering an area of 9,984,670 sq km. It is bordered to the west by the Pacific Ocean and Alaska, to the east by the Atlantic Ocean and to the south by the USA.

The landscape is diverse, ranging from the Arctic tundra of the north to the great prairies of the central area. Westward are the Rocky Mountains and in the southeast are the Great Lakes, the St Lawrence River and Niagara Falls.



The Agriculture

Canada is the fifth largest agricultural exporter in the world but only 7% of Canada's land area is suitable for farming, the majority of which is located in central and Western Canada. The largest farms can be found in Alberta where they produce oilseeds, wheat, barley and beef in large quantities. Canada also produces around 85% of the world's maple syrup and they are the largest grower of canola, pulses and flax seeds.

The Weather

Canada's climate varies based on geography from perma-frost in the north to four distinct seasons as you move further south. Temperatures can climb up to 35°C in the summer and descend to -25°C during winter and is characterised by its diversity. Most Canadian cities are within 300km of the southern border where mild springs, hot summers and crisp autumns are common during the majority of the year. In July the weather around Calgary averages 25°C during the day and around Vancouver Island and Vancouver slightly cooler with an average day time temperature of 20°C.



The People

Canada has a history of emigration primarily by the British and the French, but it is now fully multicultural, including the First Nation Indians. The population of Canada is 39 million people, up by 1% on 2021. By comparison the population in 1957 was 16.7 million. More than double in a little over a single generation. By comparison, Canada has a land mass 4 times larger than the UK with half the population. The official languages are English and French.

Time

Canada spans 6 time zones but Calgary is 7 hours behind the UK and Vancouver is 8 hours behind the UK.

TOUR ITINERARY

Day 1 Tuesday 2nd July

(Meals in flight, D)

Fly from London to Calgary Airport. Meet your local tour guide and coach and transfer to your hotel for a 1 night stay. Dinner in the hotel and overnight.

Day 2 Wednesday 3rd July

(B-D)

Breakfast and check out. Depart to Lethbridge and the national historic site, the Bar U Ranch, an original cowboy ranch that includes authentic buildings and offers the visitor a look into the cowboy past. Take the opportunity to learn how to rope a steer or saddle a horse, take a wagon ride or enjoy sitting around the campfire to hear tales of the past all to the backdrop of the Rocky Mountains. Depart to a greenhouse and farming operation producing vegetables including tomatoes, cucumbers and peppers. Tour the greenhouses and nursery before reaching Lethbridge to check in for a 2 night stay. Dinner in the hotel and overnight.



Day 3 Thursday 4th July

(BLD)

Breakfast. The region around Lethbridge is known for corn production as the fertile soil, long hot summer sunshine combined with cool nights helps activate the sugars in the corn adding to its flavour. The first visit of the day is to a farm growing potatoes, sugar beet and beans for a look at the business and to learn about the target markets for the produce. Make a brief stop in the town of Taber for lunch before departing to a second farm to look at the crop production. Return along Highway 3 towards Lethbridge for some free time in Taber, known as the 'Corn Capital of Canada'. Return to the hotel for dinner and overnight.

Day 4 Friday 5th July

(B-D)

Breakfast and check out. Depart north for Drumheller. Stop en-route for a break at the Bass Pro store in Rocky View. This amazing store is as much an experience as it is a store. The large space is broken down into areas for shopping but includes hundreds of wildlife displays and outdoor scenery features showing the history and natural world of the region. There will be time to find lunch at own expense with an opportunity to shop for gifts or just enjoy the artwork and the scenes. Depart to Crossfield for a brief stop at Irvines, Canada's largest western store, where everything cowboy and cattle ranch can be bought. From horse and cattle trailers to cowboy boots and lassos, Irvines is the place to get everything a cowboy and a rancher needs. Continue to a modern feedlot operation managing 15,000 head of cattle. The business is one of the leaders in transiting the traditional feedlot systems into more sustainable operating systems. From modern housing with improved flooring and space for cattle to live, cleaning systems that ensure cattle are housed for improved welfare conditions, organic feeding system to reduce methane emissions and manure that is re-cycled into a biodigester to offset carbon emissions. Arrive Drumheller to check in for a 1 night stay. Dinner in the hotel and overnight.



Day 5 Saturday 6th July

(BLD)

Breakfast and check out. The first stop is the Hoodoo's, a unique rock formation that offers rugged terrain and a natural beauty that draws in thousands of visitors every year to view the stunning rock formations, enjoy the walking trails and witness the contrasting colours created by the sky,

weather and shadows. Drumheller is the dinosaur capital of the world and home to a unique dinosaur museum that houses the world's largest displays of dinosaurs. Enjoy some free time to explore before departing to a large cereal farm. Have lunch on the farm with the family before touring the fields where they grow wheat, barley and canola. Depart to Lacombe with dinner en-route at a local restaurant. Arrive in the pretty town of Lacombe, situated in rolling parklands and check in for a 3 night stay.



Day 6 Sunday 7th July

(BLD)

Breakfast. The area around Lacombe offers excellent rolling landscape with pasture and cereal production common, and dairy units in numbers. Depart to visit a large dairy farm working 10,000 acres of pasture and cereal production supporting a pedigree Holstein herd. Enjoy a picnic lunch before visiting a second farming operation close by. Return to the hotel to freshen up before enjoying a gourmet dinner in a local restaurant prepared by one of the top chefs in the region. Overnight.

Day 7 Monday 8th July

(B-D)

Breakfast. Enjoy another day of agriculture in this very productive region. Visit a farm equipment dealer followed by a unique farming business spread across several farms that operates both a honey company and farms bison separated into 4 herds. The honey is farmed from their own hives and converted into food stuff and beeswax products, they operate an agritourism business with camping parks and a petting zoo and offer bison safaris. Lunch on the farm at own expense. Depart to a hay processing plant. The hay is sourced from local farmers and dehydrated drying the forage at a lower temperature to preserve protein and nutrients in the alfalfa and forage whilst keeping the fresh green colour. The final part of the process is compressing the hay into cubes which are then pelletised into 5 inch squares and shipped to markets worldwide. Return to the hotel for dinner and overnight.

Day 8 Tuesday 9th July

(BLD)



Breakfast and check out. Depart to the Jasper National Park with a coffee stop in Rocky Mountain House, gateway to the Canadian Rockies. Heading to the Columbia Icefields make a stop at the Kootenay Plains recreational area for a picnic lunch stop. This beautiful tree filled valley with the mountain backdrop is a protected area due to its importance to the first nation ancestral relics that are found there. Visit the Columbia Icefield and the Athabasca Valley on a massive Ice Explorer vehicle to experience a moving glacier that is over 10,000 years old. You can walk on, feel and drink from the glacier and from there head to the glass-floored Skywalk for a jaw-dropping walk at the cliff's edge. Make the short journey to your hotel that sits in the shadow of Mount Wilson surrounded by stunning mountain vistas and glaciers. Check in for a 1 night stay with buffet style dinner in the hotel.

Day 9 Wednesday 10th July

(B-D)

Breakfast and check out. Depart to the Banff National Park enroute to Calgary. Make a photo stop at the Peyto Lake Observation Peak, enjoying a short walk on the trail to reach the view

from the coach park. It is a turquoise blue glacier-fed lake offering a brilliant display fed by the Peyto Glacier high above the lake and part of the Wapta Icefield. The view offers the chance to see the Crow's Foot Glacier overlooking Bow Lake, one of the most visited spots in the Rockies and popular with photographers. Depart to Lake Louise for a short walk and to enjoy the scenery before returning to the town of Banff and the chance for some free time to find own lunch. Depart to the Gondola embarkation point to ride up to the Sulphur Mountain Observation Centre located on the summit ridge and offering spectacular views across the top of the Canadian Rockies. Return to Banff to check in for a 1 night stay with dinner in the hotel.



Day 10 Thursday 11th July

(B--)

Early breakfast and check out. Depart to Calgary in time to enjoy the Calgary Stampede. Spend the day at the Stampede with reserved seating for the chuckwagon races and the grandstand show with firework display. The dedicated show ground is located outside of the city of Calgary and is a theme park for cowboys with a livestock show and judging competition, fair ground, food stands, restaurants, music events and rest areas. Transfer to Calgary City to check in to your hotel for a 2 night stay. Lunch and dinner under own arrangements. Overnight.

Day 11 Friday 12th July

(B-D)



Breakfast. Spend the day at leisure with a chance to return to the Stampede under own arrangements, explore the city of Calgary or just relax around the hotel. Enjoy dinner in the hotel and overnight.

Day 12 Saturday 13th July

(BL-)

Breakfast and check out. Transfer to the airport to fly to Victoria on Vancouver Island. Meet your local guide and coach and transfer to Butchart Gardens for a tour and lunch. The Gardens is a 119-year-old 55-acre display garden located in Brentwood Bay. Created by Jennie Butchart, and still privately owned and operated by the family, The Gardens was designated a National Historic Site of Canada in 2004 for its one hundredth birthday. Depart to Victoria to check in for a 1 night stay. Dinner under own arrangements and overnight.

Day 13 Sunday 14th July

(BL-)

Breakfast and check out. Depart to visit the Forestry Discovery Centre, which is a 100 acre open air museum with an operational railway. The museum shares the history of the forest industry in British Columbia. Visit Chemainus to see the wall murals. This original community art project was set up to save the town from certain economic collapse. The murals have become a popular visitor attraction and offer a unique way to decorate the town. Lunch included. Enjoy a short boat trip around Dukes Bay to see the wildlife including seals and birdlife. Then board the ferry to make the crossing to Tsawwassen on the mainland crossing the Straights of Georgia. Transfer to your Vancouver hotel for a 2 night stay. Dinner under own arrangements and overnight.

Day 14 Monday 15th July

(B-D)

Breakfast. Depart to Lynn Canyon Suspension Bridge Eco Park, for a short walk in the park to enjoy the canyon views from the suspension bridge 50 metres above the canyon floor. Continue to the Grouse Mountain cable car for a ride up to the mountain top offering spectacular views over the city and waters of Vancouver. Free time to find own lunch in one of the restaurants that sit at the top. Depart to Granville Island and some more free time to explore this unique tourist experience. Located on a sand bank in the False Creek of Vancouver, it offers the visitor a range of shopping, restaurant and entertainment in a former industrial waterfront area of the city. Farewell dinner and overnight.

Day 15 Tuesday 16th July

(B, Meals in flight)

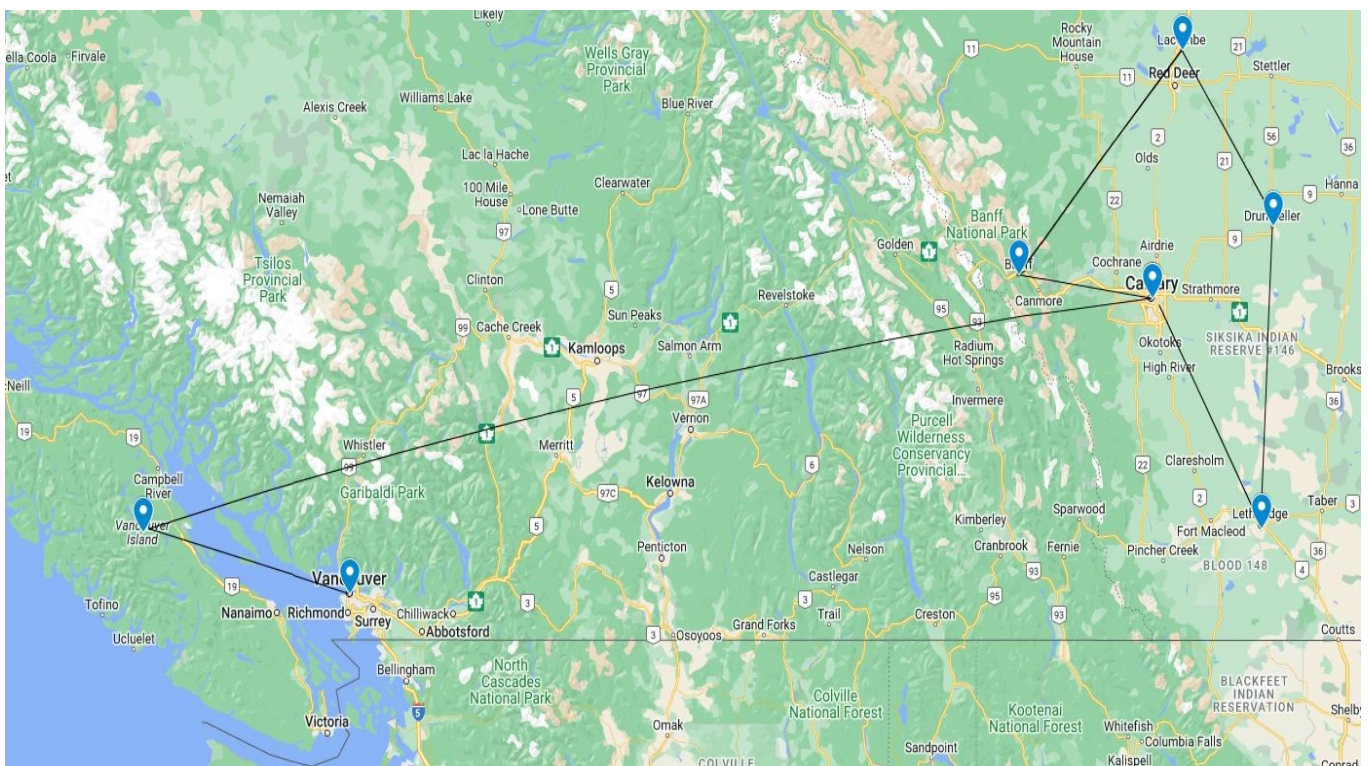
Breakfast and check out. Depart to the airport for your overnight flight to the UK.

Day 16 Wednesday 17th July

Arrive London.

End of Tour Arrangements

(Meal basis: B = Breakfast, L = Lunch, D = Dinner)



Tour Cost:

Based on a minimum of 15 travellers.

£5628.00 per person

(sharing a twin/double room)

PLUS Airport taxes £490.00

(subject to change at time of ticket issue)

£1999.00 Single Supplement

Tour Includes:

- ◆ Return flights London to Canada on economy basis
Alternative airports on application, but may be subject to supplements
 - ◆ Internal flight Calgary to Victoria Island on economy basis
 - ◆ Good class hotels (14 nights)
 - ◆ Meals as indicated
- B = Breakfast, L = Lunch, D = Dinner.
- ◆ Private Coach Transportation
 - ◆ Agricultural Guides
 - ◆ Step on city guides as indicated
 - ◆ Technical & touristic visits as stated, subject to local conditions at the time of travel (weather, crops etc)
 - ◆ Fully escorted by Field Farm Tours Ltd Tour Manager

Tour Excludes:

- ◆ Travel to/from airport
- ◆ Airport taxes
- ◆ Upgrade flights.
- ◆ Meals other than stated
- ◆ Travel Insurance - you need to be insured to travel with Field Farm Tours Ltd.
- ◆ Gratuities
- ◆ Drinks / Personal items

Other Info:

- ◆ You will need to apply for an Electronic Travel Authorisation (eTA) in advance of departure.
- ◆ No compulsory health requirements, but consult your doctor or health centre for professional advice
- ◆ Passport needs to be valid for the duration of your stay.
- ◆ All Covid regulations have been lifted at the time of this brochure production.

To secure a place, please complete the enclosed booking form and return with your deposit of £750.00 per person.

Notes: The itinerary is subject to change without notice (local conditions, availability of visits at the time of travel, etc) and to terms and conditions as per the Company's booking conditions.

OTHER FORTHCOMING TOURS

ARGENTINA - 4-16 JANUARY 2024

THAILAND - 19 JAN-3 FEB 2024

NEW ZEALAND - 23 JAN-6 FEB 2024

TANZANIA - 5-16 FEBRUARY 2024

IRELAND - 17-25 FEBRUARY 2024

EGYPT & NILE CRUISE - 25 FEB-5 MAR 2024

SPRING GATHERING - 28 APR-2 MAY 2024

SOUTH AFRICA - 10-27 MAY 2024

ALBANIA - 12-19 MAY 2024

JAPAN - 19 MAY-5 JUNE 2024

ICELAND - SEPTEMBER 2024



FIELD FARM TOURS LTD
FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ
Tel no: 01636 616060
Email: info@fieldfarmtours.co.uk

The air holiday package in this brochure is ATOL protected by the Civil Aviation Authority. Our ATOL number is AT-OL 10350. Please see our booking conditions for more information.



1. Tour Prices and Surcharges.

Prices are based on costs, taxes and exchange rates as stated in our brochures. Due to continuing variation of air fares, tour prices will be confirmed when bookings are made. Once a cost has been confirmed, we will guarantee the price of your holiday will not be subject to any surcharges except those resulting from Governmental action, air fare increases and exchange rate variations. Even in these cases we will absorb an amount equivalent to 2% of the holiday price, which excludes insurance premiums and any amendment charges. Only an amount in excess of this 2% will be surcharged and if this means payment of more than 10% of the holiday price you will be entitled to cancel the holiday with a full refund of all the money paid except for insurance premiums. Should you decide to cancel because of this you must exercise your right to do so in writing within 14 days from the issue date printed on the invoice. Because we are making certain financial commitments, as above we regret that we are unable to make reductions in the price should the value of the pound strengthen.

2. Tour reservations, deposits and balances.

To make a reservation, a deposit is required (amount stated on each itinerary). Upon receipt of these we will then forward confirmation and the payment of the balance is due no later than 8 weeks before the departure date. Non-receipt of the balance on the date due will result in the holiday being liable to cancellation. Tickets and other documents will normally be forwarded 10 to 14 days before the date of departure.

3. Change of booking by you.

Should you wish to change your holiday arrangements in any way after we have accepted your booking we will endeavour to meet your wishes to the best of our ability. A handling fee for any change of £30 (plus communication charges) per alteration will be charged to cover administration costs. If you make any change to your booking after the balance due date, the change will be treated as a cancellation and the charges indicated in the paragraph dealing with 'Cancellation by you' will apply.

4. Cancellation by you.

All cancellations must be confirmed in writing. If you find it necessary to cancel your booking the following cancellation charges will apply:

Notified 56 or more days before departure - loss of deposit.

Notified 31 - 55 days before departure - 40%

Notified 16 - 30 days before departure - 60%

Notified 1 - 15 days before departure - 100%

5. Alteration to travel arrangements whilst abroad by you.

We regret that no credit or refund is possible for any unused services provided in the cost of the holiday. If you decide to alter your travel arrangements whilst abroad this is your own responsibility and Field Farm Tours Ltd or the companies agents are not responsible for any extra costs that are involved or for any difficulties that may arise with onward travel as a result. No credit or refund is possible for any lost, mislaid or destroyed travel documents, which should be claimed on your own insurance.

6. Alteration to confirmed booking by us.

It is unlikely that we will have to make any change to your holiday but we do plan the arrangements many months in advance. Occasionally we need to make changes, which we reserve the right to do at any time. Most of these changes are minor and we advise you at the earliest possible date. If a major change becomes necessary we will advise you as soon as is reasonably possible if there is time before your departure. When a major change occurs (such as the alteration of your outward/return flights by more than 12 hours, changes of resort or reduction in the standard of accommodation), you will have the choice of either accepting the change of arrangements, taking another available holiday from us, or cancelling your holiday and receiving a full refund.

7. Cancellation of confirmed booking by us.

In the event of the company having to cancel the holiday on or before the date when payment of the balance of the price becomes due you will be offered the choice of an alternative holiday of at least comparable standard if available and if this is not acceptable a full refund of all monies will be paid. In the unlikely event that we have to cancel after the date when payment of the balance of the price becomes due (always providing that the balance has been paid) but more than 14 days before the intended date of departure, compensation will be made as detailed below: In the event that a holiday has to be cancelled or amended for reasons of force majeure i.e. the occasion of war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, all monies paid will be refunded but it is regretted that there will be no compensation payable.

8. Compensation.

For cancellation and alteration within 56 days of departure.

43 - 56 days £30

29 - 42 days £40

15 - 28 days £50

0 - 14 days £60

9. Your holiday insurance.

We require that you are adequately insured for your holiday. Should you have a suitable insurance policy already in place, we will require details of your cover and the completion of our Insurance Indemnity Form that will be issued upon receipt of your booking.

10. Passports, Visas and health.

It is your responsibility to check that all members of your party hold the necessary documentation. We regret that we can accept no liability if you or any member of your party is refused entry onto any transport or into any country due to failure to carry the correct documentation. If in doubt, please contact our office for clarification.

11. Special needs or requests

If you have any specific needs or requests it is essential that these are made known to us at the time of booking and are entered onto your booking form. Should you or any member of your party have a disability or medical problem please check with us prior to booking so that we can advise you whether your chosen holiday is suitable. We will do everything possible to meet all reasonable special requests but cannot guarantee their provision. Failure to meet such requests cannot be considered a breach of contract on our part and we are unable to accept any bookings that are conditional on a special request being fulfilled.

12. Missed or delayed flight and transfers.

We do not accept responsibility for any clients who miss their flight owing to late check in at the UK airport for whatever reason. If the return flight is missed due to a delayed transfer we will make every effort to return you to your airport of departure as soon as practicable. We accept no liability in such circumstances for any client who makes individual arrangements to return home separately from the group, since the airlines, ferries and hydrofoils we use are not under our control and we do not accept liability for delays.

13. Special Interest holidays.

We reserve the right to change the itinerary of any special interest holidays if we feel that for any reason beyond our control the original destination is not suitable. We also reserve the right to change the leader should it become necessary for any reason. These holidays operate subject to a minimum number of participants. Such changes will not constitute major changes under the terms of these booking conditions. In the event that insufficient numbers are reached to enable the holiday to take place, we will inform you at least eight weeks before the departure date and no compensation will be payable.

14. Personal Injury (unconnected with arrangements made by us).

Should you or any member of your party suffer illness, personal injury or death through any misadventure during your holiday arising out of an activity which does not form part of your holiday arrangements, nor part of any excursion sold through us we shall offer you assistance in pursuing any claim you intend making against the offending party. This includes advice and guidance and may include a contribution towards legal costs and expenses which in our opinion are reasonable and appropriate in the circumstances up to a limit of £5,000 per booking form, provided that you request such assistance within 90 days from the date of the misadventure.

15. Arbitration.

In the case of any complaints we will do all in our power to resolve this to the satisfaction of our client. We are a Member of ABTA, membership number Y3478. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with this contract. The arbitration scheme is arranged by ABTA and administered independently by IDRS, part of the Chartered Institute of Arbitrators. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within twelve months of the date of return from holiday. Outside this time limit arbitration under the Scheme may still be available if we agree, but the ABTA Codes does not require such agreement.

16. Tour Operators Liability

i) We accept responsibility for ensuring the holiday which you book with us is supplied as described in our itineraries and the services offered reach a reasonable standard. If any part is not provided as promised, we will pay you an appropriate compensation if this has adversely affected the enjoyment of your holiday. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of two times the value of the original holiday cost.

ii) We accept responsibility for death, injury or illness caused by negligent acts and/or omissions of our employees or agents together with our suppliers or sub-contractors, servants and/or agents of the same whilst acting within the scope of, or in the course of their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law.

iii) In respect of carriage by air, sea and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention. (Please see 'Conditions of Carriage' below).

17. Conditions of Carriage.

Air travel is by the services of International Air Transport Association member airlines. The responsibility of IATA airlines in connection with our tour itineraries is limited to the carriage of passengers and their baggage in accordance with conditions of carriage of the participating airlines. Passengers conveyed by other carriers under the terms and conditions set out in the passage tickets and the companies are exempt from liability for loss/damage or personal injury.

18. Delay at Airports.

All travel is by scheduled airlines and in the event of departure delays such airlines will advise clients of these details, and in the great majority of cases will arrange extra meals and overnight accommodation as necessary (at the airlines expense). If for any reason the airline concerned does not provide the extra meals and accommodation, we as the tour operator will make whatever arrangements we possibly can at our own expense. As we advise both on our booking form and in these conditions, you should ensure that you take out comprehensive travel insurance which includes financial compensation in most cases for delays of 12 hours or more.

19. If you have a complaint.

We do our best to give you an enjoyable, trouble free holiday but occasionally even the best-laid plans can go wrong. If you have a problem during your holiday, please inform the relevant authority (e.g. hotel, tour manager etc) immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, please follow this up within 28 days of your return home by writing to us giving all relevant information. It is therefore a condition of this contract that you communicate any problem to the authority in question whilst on tour. If you fail to follow this simple procedure we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem.

20. Your Financial Protection

Field Farm Tours Ltd are an established tour operator and our air holidays and flights are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is 10350. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Field Farm Tours Ltd is a Member of ABTA. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist when things don't go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For more information on ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London SE1 9EQ, Tel 020 31170581 www.abta.com

FIELD FARM TOURS LTD
FIELD HOUSE, 3 STEPHENSON COURT, STEPHENSON WAY, NEWARK, NOTTS, NG24 2TQ
Tel no: 01636 616060 Fax no: 01636 640282
Email: info@fieldfarmtours.co.uk

